

Shawn R. Wadsworth

Home

18654 E Seagull Dr
Queen Creek, AZ 85242
(480) – 784 - 7022

OBJECTIVE

To secure a challenging position with a growth-oriented company where my abilities, experience, and education will be most effectively utilized.

PROFFESIONAL EXPERIENCE

NETFLIX

Responsible for administration, maintenance, and distribution of DVD's for the past 27 months managing up to 50 employees.

Phoenix Operations Manager (9/07 to present)

- Management of all Phoenix hub operations.
- Ensures quality and safety.
- Necessitate employees are properly trained.
- Ensures equipment is maintained and in top operating condition.
- Plans and monitors production to ensure quality and product is shipped on time.
- Review and maintain operating and labor reports.
- Resolve operational and maintenance problems to ensure cost control and prevent delays.
- Ensure product is packaged and shipped on time meeting customer expectations.

Accomplishments

- Grew business from 195k per week to 250k per week.
- Reduced wrong disc from .18% to .055%.
- Reduced Customer Reported Unplayable (CRU) from .964 to .762 through implementation of company wide process change.
- Increased on time shipments from 94.99% to 96.03% and return metrics from 95.72% to 96.38%.
- Reduces cost metric from .066 to .052.
- Worked with local temp agencies to stabilize current workforce.

Spokane Operations Manager (7/06-9/07)

- Management of all Spokane hub operations.
- Ensures quality and safety.
- Necessitate employees are properly trained.
- Ensures equipment is maintained and in top operating condition.
- Plans and monitors production to ensure quality and product is shipped on time.
- Review and maintain operating and labor reports.
- Resolve operational and maintenance problems to ensure cost control and prevent delays.
- Ensure product is packaged and shipped on time meeting customer expectations.

Accomplishments

- Grew business from 48k per week to 65k per week. 35% increase.
- Reduced cost per disc from .076 to .057 w/.05 being the best achieved.
- Reduced wrong disc from .11 to .08.
- Recognized as Best Hub for Lost shipments for 12 weeks.
- Recognized as Best Hub for One Day Shipments Reported On Time for 8 weeks.
- Received *Mission Impossible* award in 2007 Q1.

CASCADE WINDOWS

Responsible for production, maintenance, and administration for manufacturing of vinyl windows and patio doors which has experienced 400% growth over the past 4 years. Managed up to 100 employees on 2nd shift.

Production Manager (1999-2006)

- Management of all production operations.
- Ensures quality and safety.
- Necessitate employees are properly trained.
- Ensures equipment is maintained and in top operating condition.
- Plans and monitors production to ensure quality and product is finished on time.
- Review and maintain operating and labor reports.
- Resolve operational, manufacturing and maintenance problems to ensure cost control and prevent delays.
- Ensure product is packaged and shipped on time meeting customer expectations.

Accomplishments

- Participated in the growth of Cascade Windows bringing them from 100 windows a day to 1400 windows a day (Spokane plant). Most of the growth occurred in a four-year period. In that time Cascade Windows experienced fifty percent growth each year.
- Participated in the reduction of glass waste. Glass waste averaged \$2000/day and currently averages \$50/day.
- During six month project, hit labor goals and improved on time delivery percentage at McVay acquisition. Metrics had not been met since the acquisition eighteen months prior.
- Exceeded production goal of 2.3 UPH on mainline. Year to date average is 2.38 UPH.
- Maintained 98.9% on time delivery commitment.

Production Supervisor (1995-1999)

- Trains employees to work safely and efficiently.
- Maintains daily schedule control to monitor flow of production.
- Ensures that all quality checks are being completed.
- Manage 20+ employees
- Develop training procedures
- Minimize waste and increase productivity

Production Worker (1991-1995)

- Worked safely and created a safe work environment.
- Produced a quality product that met specifications.
- Met commitments by producing an on time product to my internal customers.
- Maintained a positive attitude while performing responsibilities.
- Dependable worker. Missed only one day during this time period.
- Maximized material usage.
- Exceeded production goals for my area.

Lean Manufacturing Experience

- Trained in Demand Flow Technology. DFT implementation included the following:
 - Established product cycle times to determine required labor.
 - Reduced WIP by 80%.
 - Utilized 5S techniques to establish placement of inventory and tools.
 - Established Kanban system to move product through manufacturing process.
 - Trained employees and supervisors on the Kanban pull system.
 - Trained supervisors to tour floor addressing variances to plan. Tours also provided an opportunity to identify opportunities to improve setups and streamline processes which are the basis for Kaizen or continuous improvement.

EDUCATION

LEWIS-CLARK STATE COLLEGE, Lewiston, Idaho
Bachelor of Science in Business Administration, 2005

NORTH IDAHO COLLEGE CUSTOMIZED TRAINING PROGRAM, Post Falls, Idaho
Supervisor Training Session Two, 2005

NORTH IDAHO COLLEGE CUSTOMIZED TRAINING PROGRAM, Post Falls, Idaho
Supervisor Training Session One, 2005

DEMAND FLOW TECHNOLOGY, Denver, Colorado
Demand Flow Technology Business Strategy Workshop, 2003

DALE CARNEGIE COURSE, Post Falls, Idaho
Leadership Training, 2002
Human Relations Award, January 31, 2002

CAREERTRACK, Spokane, Washington
Professional Supervision Skills, 2000

SPOKANE FALLS COMMUNITY COLLEGE, Spokane, Washington
Associate of Arts, 1993

References available upon request